

Please remind patient to bring to the appointment:



Visa or travel documents



Medicare Card



Centrelink Health Care Card/Centrelink Pensioner Card



Any relevant health records

Refugee Health Clinical Resources available at:
www.materonline.org.au/refugeehealth



Mater Refugee Complex Care Clinic (MRCCC)

Level 4, Salmon Building
Raymond Terrace, South Brisbane Qld 4101

Telephone: 07 3163 2880 Fax: 07 3163 8455
Email: mrccc@mater.org.au

Bus: The nearest stop is Mater Hill Busway (approximately two minutes' walk)

Train: The nearest stop is South Bank (Vulture Street, approximately five minutes' walk)

For bus and train information call Translink on 13 12 30.

To access an interpreter, call TIS National 131 450.

For further information and advice on refugee health, contact Refugee Health Connect (RHC):
A one point of call regarding all aspects of refugee health on 07 3864 7580.

www.materonline.org.au/mrccc

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Mater Refugee Complex Care Clinic (MRCCC)

“Working in partnership to address unmet health needs for people from refugee background in our community.”



The Mater Refugee Complex Care Clinic (MRCCC)

People of refugee background with complex health needs, may have difficulty accessing and navigating health services. Asylum seekers without Medicare may face multiple barriers to accessing primary health care.

MRCCC provides confidential specialised primary health care for people of refugee background and asylum seekers who have complex health needs. The clinic can also provide access to specialist care, as required.

Established in 2002 as QIRCH, the MRCCC is a Mater mission driven initiative to address unmet health needs in the community. GPs and nurses work closely with other multidisciplinary teams such as mental health and settlement providers.

- Free service
- Interpreters are provided at no cost to the patient
- Specialist refugee paediatric service

The clinic is not an emergency service.



How to Refer

Eligibility

- People from refugee background
- Complex health needs and/or
- Significant financial barriers to care

Patients will be referred back to their General Practice for ongoing care.

Asylum seekers without Medicare and no community GP may be provided with long term primary health care.



Referral Process

GPs: Use the GP Referral form.

All other referrers: Use the Community Referral Form.

Both forms can be found online at:
www.materonline.org.au/refugeehealth.

Forward completed referral form via email
mrccc@mater.org.au or fax **07 3163 8455**.

Once a referral form is received, MRCCC will contact your client directly to organise an appointment time. Referrers will be advised of the referral outcome within two weeks.

For further information phone **07 3163 2880**.

Services Provided

- Specialised primary health care assessment and management
- Long appointments with nursing and medical staff using accredited interpreters
- Health care coordination for multiple health needs
- Specialist referrals as required
- Support as requested to primary health care professionals in the management of this patient population

A refugee paediatric clinic is offered on a fortnightly basis. Referrals can be made to Dr David Levitt. Please note that a named referral letter from a General Practitioner is required for this service. Please contact MRCCC if you require further information.

