



Exceptional People. Exceptional Care.

Mater Correspondence Management Project

Clinical correspondence, delivered direct to your practice software.




Receive electronic secure messaging from Mater Health Services

Do you wish to receive clinic summaries and correspondence free, fast and directly into your practice management software?

You can, via ARGUS—simple, secure transfer of clinical information.

With stage one of this project expected to be completed by October 2015, we anticipate all Outpatient Specialist Clinic letters will be able to be delivered electronically to those practices who are ready to receive them in this format.

To register to receive secure electronic outpatient letters from Mater Health Services Brisbane, simply follow the instructions in this sheet.



Instructions for all clinical software types:

1. Go to www.argusconnect.com.au and click on “**New to Argus**” on the right hand side of the webpage
2. Follow the prompts to enter in all of the required information. Provider numbers will be required
3. In the payment section, enter **DOOZESCRIBE** as the promotion code – this will ensure the service is free of charge
4. You will then receive an email from *Argus*. Follow the instructions and phone *Argus* to complete the installation
5. It will take approximately two weeks for secure messaging to become available on your clinical software

TIP: In group practices, it is far easier to register all providers at the one time.

ARGUS enquiries and support telephone:
03 9037 1000 (Monday-Friday 9 am-5 pm)

ARGUS

OzeScribe
The recognised voice of transcription

Mater Correspondence Management Project—GP Fact Sheet

In an initiative to reduce the time between patients' attendances for Outpatient Specialist Clinic appointments and communication of information to those caring for them in the community, Mater has partnered with *OzeScribe* medical transcription services and *ARGUS* to provide easy, free secure electronic transfer of our clinic correspondence.

Background

Each year, Mater Clinical Transcription Service (CTS) produces almost 62,000 typed letters regarding patients who have attended Outpatient and Ambulatory services during the year. Most of these letters are sent to more than one recipient in the medical community, as well as being made available internally to Mater Clinicians to view and approve via internal systems.

In 2015, even with the closure of Mater Children's Hospital and other significant service changes, demand is still expected to be in excess of 40,000 letters, not including significant amounts of other medical correspondence managed and sent out by the CTS.

As more medical systems and practices move towards the adoption of the electronic medical record, Mater viewed this as an opportunity to streamline systems, and offer new alternatives for the transmission and receipt within our own Mater Community, and our general practice partners.

What benefits will this offer?

The project's overall aim is to provide a highly efficient and effective system to support production of (clinical) letters and documents in a changing information management environment. Specific benefits include:

- increased productivity and efficiency of clinical transcription services
- increased efficiency and timeliness of communication between Mater and the medical community
- improved quality of letters and correspondence
- improved flexibility in the ability to send correspondence electronically, by fax or by post, in accordance with the recipient's preferences.

What is in scope of the project?

The Mater CMP is expected to deliver service improvements for all dictated letters and documents currently produced by CTS, with opportunities for other departments reliant on existing dictation applications to switch to the new system in the future.

For more information about this Mater initiative, please contact Joy Smith, Manager Health Informatics Service on telephone: 07 3163 6145; Email joy.smith@mater.org.au



Please note that this project does not include electronic discharge summaries (EDS). If you wish to receive EDS, email 'Systems Administrator' at hpd@mater.org.au with your preferences.