**ORDERING VACCINES**

- Practices new to refugee vaccination should advise the Department of Health Immunisation Program (IP) at the time of ordering to identify their practice as one that provides refugee health care.
- Ensure the vaccine fridge has ample capacity to safely store additional vaccines – e.g., increase of patients needing specific vaccines, National Immunisation Program vaccines and during flu season.
- Ensure your Vaccine Management Protocol is up to date, approved by the Public Health Unit and is in line with the *National Vaccine Storage Guidelines: Strive for 5*.
- If expecting a large number of patients requiring immunisation, it is important to discuss this with IP when you place your monthly order to ensure you have enough vaccines for your clinic.
- The practice will need to negotiate with IP the stock on hand they will need to hold for opportunistic vaccination for refugee clients, hence the importance of safe vaccine storage.
- Plan ahead for appointments to ensure stock is in supply as *monthly* ordering of vaccines applies.

**DOCUMENTATION TO BE COMPLETED**

- Electronically to Australian Childhood Immunisation Register under 20 years.
- Manually to VIVAS by completing a Vaccination Record Form.
- Overseas immunisation histories – complete an Immunisation History Form and send a copy to both Australian Childhood Immunisation Register and VIVAS.
- Alternatively transcribe history onto practice letterhead and fax to VIVAS on 07 3328 9434.

**IMMUNISATION SCHEDULE**

<table>
<thead>
<tr>
<th>CHILDREN UNDER 10 YEARS OF AGE</th>
<th>As per National Immunisation Program Schedule Queensland</th>
</tr>
</thead>
<tbody>
<tr>
<td>REFUGEE ADOLESCENTS*/ ADULTS</td>
<td>MMR</td>
</tr>
<tr>
<td>who require catch-up vaccination</td>
<td>x 2</td>
</tr>
<tr>
<td>Hepatitis B</td>
<td>x 3</td>
</tr>
<tr>
<td>If aged 11-15 years -&gt; Hepatitis B</td>
<td>x 2</td>
</tr>
<tr>
<td>IPV</td>
<td>x 3</td>
</tr>
<tr>
<td>dTpa</td>
<td>x 1</td>
</tr>
<tr>
<td>followed by ADT</td>
<td>x 2</td>
</tr>
</tbody>
</table>

*Refer to health assessment for serology results.

<table>
<thead>
<tr>
<th>SCHOOL IMMUNISATION PROGRAM</th>
<th>As per National Immunisation Program Schedule Queensland</th>
</tr>
</thead>
</table>

*Refer to No Jab No Pay initiative for eligibility criteria of 10-19 year olds go to webpage: [immunise.health.gov.au](http://immunise.health.gov.au)*
The Department of Health Immunisation Program (IP)

- Coordinates the ordering, storage and distribution of state and National Immunisation Program vaccines to immunisation providers
- Collaborates to enhance and maintain with the state database - Vaccination Information and Vaccination Administration System (VIVAS)
- Collaborates with partners to develop and oversee the implementation of policy and strategies to improve immunisation in Queensland
- Works with stakeholders to maintain quality controls over immunisation service delivery
- Funds and coordinates the School Immunisation Program
- Provides ongoing information and advice to service providers about the Immunisation Schedule and vaccine management
- Provides ongoing information to the community
- Represents Queensland Health on national and state committees

Contact Information

The Department of Health Immunisation Program (IP)

Phone: 07 3328 9888
Fax: 07 3328 9720

Vaccination Information and Vaccination Administration System (VIVAS)

Since 1996, immunisation data in the State has been recorded by Queensland Health’s database VIVAS.

VIVAS is a register of vaccination events for all vaccines given in Queensland through the free National Immunisation Program Schedule and state funded vaccines.

The database is integrated with the vaccine distribution system to monitor vaccine usage and the distribution of vaccines to all registered vaccine service providers.

Contact Information

Vaccination Information and Vaccination Administration System (VIVAS)

Mail: VIVAS Data Services
      Reply Paid 2368
      Fortitude Valley BC 4006

Fax: 07 3328 9434

The Australian Childhood Immunisation Register

A national register administered by Medicare Australia that records details of vaccinations given to persons up to age 20 years who live in Australia.

Contact Information

Australian Immunisation Register

Web: humanservices.gov.au
     or humanservices.gov.au/health-professionals

Mail: Australian Childhood Immunisation Register
      GPO Box M933 Perth WA 6843

General enquiries: 1800 653 809 (8am–5pm Mon–Fri)

ACIR Internet Helpdesk: 1300 650 039

Email: acir@humanservices.gov.au

Fax: 08 9254 4810

Confirming Immunisation History

Immunisation history may be sourced from the following:

1. Client held record (if in another language) – contact Translating and Interpreting Service (TIS) on 1300 655 820. Patient to bring the record translated into English

2. If already completed - Refugee Health nursing assessment provided to practices by refugee health clinic nurse

3. Contact your Public Health Unit below:

<table>
<thead>
<tr>
<th>Region</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metro South</td>
<td>3176 4000</td>
</tr>
<tr>
<td>West Moreton</td>
<td>3818 4700</td>
</tr>
<tr>
<td>Metro North</td>
<td>3624 1111</td>
</tr>
<tr>
<td>Gold Coast</td>
<td>5687 9000</td>
</tr>
<tr>
<td>Darling Downs</td>
<td>4699 8240</td>
</tr>
</tbody>
</table>

PHNs gratefully acknowledge the financial and other support from the Australian Government Department of Health
This resource is endorsed by the Partnership Advisory Group and may not be modified without permission from Brisbane South PHN

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