

Please bring the following to hospital, if the patient has them:

- Any photo identification
- Medicare Card



- Centrelink Health Care Card/  
Centrelink Pensioner Card




- Any health records

### How to get to MRCCC:

 The nearest bus stop is Mater Hill Busway (approx. 2 minutes' walk)

 The nearest train stop is South Bank (Vulture Street, approx. 5 minutes' walk)

For bus and train information, please call Translink on 13 12 30.

 To access an interpreter, call TIS National on 131 450.







➔ To South Bank and South Bank train station



#### Buildings

- |   |                            |
|---|----------------------------|
| 1 Mater Private Hospital Brisbane             | 6 Mater Mothers' Hospitals |
| 2 Mater Private Clinic                        | 7 Whitty Building          |
| 3 Mater Hospital Brisbane                     | 10 Potter Building         |
| 4 Mater Private Hospital Annerley Road Campus | 11 Aubigny Place           |
| 5 Mater Medical Centre                        | 12 Kelly Building          |
| 8 Salmon Building                             | 13 Duncombe Building       |
| 7 Queensland Children's Hospital              |                            |

#### Key

-  Parking
-  Drop off zone
-  Adult Emergency
-  Private Emergency
-  Security booth
-  Main entrance

### Mater Refugee Complex Care Clinic (MRCCC)

 Level 4, Corridor 2  
Salmon Building  
Raymond Terrace  
South Brisbane Qld 4101

 07 3163 2880  
 07 3163 8548  
 [mrccc@mater.org.au](mailto:mrccc@mater.org.au)

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# Mater Refugee Complex Care Clinic (MRCCC)



Working in partnership to address unmet health needs for people from refugee background in our community

## MRCCC provides confidential and specialised healthcare for people of refugee and asylum seeker background.

### Services provided

- free health service
- professional interpreters are provided at no cost to the patient
- specialised primary health care assessment and management. This includes refugee health GP and nursing assessment, recommended pathology, and catch-up immunisation as required
- long appointments with nursing and medical staff
- health care coordination for many different health needs (e.g. oral health, optometry)
- specialist referrals as required
- weekly adult psychiatric clinic
- fortnightly paediatric clinic
- monthly cardiac clinic.



### Eligibility

People from refugee or refugee-like background with:

- complex health needs
- significant financial and social barriers to care.

Patients with Medicare will be referred back to their GP for ongoing care where appropriate.

Asylum seekers without Medicare will be provided with long term primary health care.

Once a referral form is received, MRCCC will contact the patient to book an appointment time.

### How to refer to MRCCC

- MRCCC accepts referrals from GPs, community services and self referrals
- all referral forms can be found online at: [materonline.org.au/mrccc](http://materonline.org.au/mrccc)
- forward completed referral form via email to [mrccc@mater.org.au](mailto:mrccc@mater.org.au) or fax 07 3163 8548.

### The clinic is not an emergency service and has no capacity to expedite specialist referrals

MRCCC is a part of Mater Refugee Health, and is focussed on ensuring all patients receive the right care, in the right place, at the right time. MRCCC is guided by Mater Values and receives input from the Refugee Health Advisory Group (G11). This group of community representatives are from 11 different refugee backgrounds.

### Opening Hours

9:00 am – 4:30 pm  
Monday to Friday

MRCCC is a Mater mission service to address unmet health needs in the community.

